

INTRINSIC ALCHEMY

Service Agreements

Terms & Conditions

My commitment to you is to perform the service you have purchased to the best of my ability with the aim to have you completely satisfied by the time we finish. I will show up on time for virtual or in-person services or spend more than adequate time on any written services. I will be fully present, with any distractions left outside of our sacred space. For the duration of your service, I am here to listen to you and your needs.

Your commitment to me is to approach your service with an open and willing mind, body, and spirit. You will come prepared for your service and prepared to follow any suggested aftercare. If relevant, you will be prepared with questions and some level of understanding of your situation so that we can dive in to explore it more fully. You will come into the service with honesty, a clear mind, and realistic expectations. Your inquiries will be authentic and relate to your life or experience. This is to say, I am not here to “prove I am psychic” or any other hoops that readers are often tasked with jumping through, nor will I perform any services with the intent to “spy” on a third party. And finally, if you have any questions about the service or any aspect of it that needs clarification, you will ask the appropriate questions, so you understand what you are paying for.

Payment will be collected before any services are performed. A deposit of half of the cost of the service is collected at the time of booking. This deposit is, for the most part, nonrefundable. Any refunds are at my discretion. Any changes to this agreement will be recorded in writing for both your and my records in the event any charges are disputed.

Refunds for services will generally not be given unless I am unable to complete the service for any reason, or I deem it appropriate or necessary. I reserve the right to refuse to perform or to complete any service, at any time, for any reason. At any point during the service, you may also end the appointment and request a refund for the remaining time. Deposits on services will only be refunded if I have to cancel the booking. If you are unhappy with the quality of your service, I will do everything within reason and the scope of the service purchased to make sure by the end of our exchange you are satisfied. Please note that this covers the quality of the service, not its content.

If you need anything clarified, have questions regarding your treatment, have questions about the reading itself, or need further information on something I have said or written, please ask. I do not claim to be a mind reader, and I want you to be more than happy with what you have paid to receive.

This does not mean that I will perform another service free of charge.

Please be assured that each service I perform, as well as who my clients are, is kept completely confidential. Under no circumstances are any details of who you are, what services you purchase, or what we discuss disclosed with anyone at all. Ever. Not even my partner or friends know, even anonymously, who comes to me or why, and I take this trust very seriously. Should I want to use any feedback as a testimonial I always make sure this is okay beforehand, and I never use a client's full name or identifying information.

Additionally, I am legally obliged to state that all divinatory services I provide are done so for entertainment purposes only. Personally, I believe these services to be wonderful aids in healing and helping us to connect with our higher selves, examine possible futures, etc.; however, I am in no way legally responsible or liable for any of the outcomes of a service, your decisions, or your actions that result from any services I have provided.

Finally, nothing I am offering is designed to replace treatment or services provided by other licensed professionals, such as medical professionals, mental health professionals, legal professionals, or others. If your concerns lie in these areas you are responsible for doing your due diligence and should consider a consultation with these other appropriate parties as well.

I have read and agree to the above:

Name (A typed name indicates digital signature.)

Signature (A typed name indicates digital signature.)

Date